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Remimeo

HCO POLICY LETTER OF 22 OCTOBER 1980 ISSUE II

(Originally LRH OODs Item of 13 May 1972)

Exec Series 29

REF: HCO PL 12 Oct 67 OPERATIONAL, DEFINITION OF

HCO PL 4 May 68 HANDLING SITUATIONS

HCO PL 26 Jan 72 I Admin Know-How Series 29

Executive Series 5

NOT DONES, HALF DONES AND

BACKLOGS

HANDLE

Since December 1971 there has been a new command policy with regard to handling projects and CLOs and orgs.

WHEN IT HAS TO BE HANDLED HANDLE THE HELL OUT OF IT.

The reference is the HCO PL (26 Jan 72) on NOT DONES, HALF DONES AND BACKLOGS.

But it is more important than that.

You can spread a lot of invested time over a wide area and get no result. This is a sort of puttering around.

The way to really get someplace is give priority to definite whole actions. This is done on order of value of result. "We'll do Area A, B, C and D in that order! Now we'll take A and handle the hell out of it, terminatedly finished done, total. We can be getting B ready meanwhile. But with A done we now get B done. And so on. We handle hell out of what we're handling."

The accuracy and extent of handling determines whether something is well handled.

Actually you're dealing with the definition of <u>fully</u> operational.

Something is fully operational when it FUNCTIONS WITHOUT FURTHER CARE OR ATTENTION.

The Est Os should learn this too.

Don't putter or fool about.

HANDLE THE HELL OUT OF IT!

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